

# I'm not mad, I'm just not you.



## Masterclass Seminar

Conflicts with clients and colleagues can lead to you having uncomfortable relationships with them; and at worst this can lead to them taking their business or their skills elsewhere. However, such conflicts are often simply differences in personality.

In this highly interactive session you will identify your own personality type and how this affects the way you connect and communicate with others. You will learn to 'cold read' others' personalities and how you can adapt your behaviour to suit them, and how you can communicate with them effectively.

This session will be run by business psychologist, Hazel Carter-Showell. Hazel's knowledge, skills and enthusiasm will ensure that you learn a lot at this Masterclass. As a result you will improve your relationships with others, ensuring that clients and colleagues remain loyal to you.

### Wednesday 14th December

9am Registration

9.30am Presentation

12.30 Finish with a buffet lunch

Manchester Art Gallery

Mosley Street

Manchester

Cost is £30+VAT

To book - email

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